

Reconsignment form

via E-Mail to: kundenservice@wss.de



Sender

WSS-customer-N°:

Company name:

Postal code/location:

Contact person:

Tel.:

Street:

RMA-N°:

Product

WSS invoice N° / Date	Article N°:	Quantity

Information: We accept reconsignments only if the goods are new, originally packed with corresponding outer packing and without any signs of use within 6 weeks after receipt of the origin delivery.
A net purchase value below 50,00 EUR is excluded from returns.

Reason for reconsignment: to be completed by the customer

- ☐ Wrong order
- ☐ Wrong delivery
- ☐ Replacement
- ☐ Complaint, description of problem:

☐ Others:

WSS offers following solution: to be completed by WSS

- ☐ Reason for credite/note:
- ☐ Credit note with% deduction
- ☐ Return is not possible
- ☐ New delivery against charge
- ☐ Others:

Date

Signature Customer

Date

Signature WSS

Important: Please enclose this form, completed by WSS, with your return package. The delivery will be returned ex works, if the reconsignment note with frank is missing. For any requests, please contact our customer service - phone: tel. +49 (0) 20 56 / 17 15 11.